



**Haringey** Council

## APPENDIX A

### REPORT TEMPLATE

Agenda item:

**[No.]**

**Overview and Scrutiny**

**On 30<sup>th</sup> June 2008**

Report Title: Year one report of Haringey's 2007/08 – 2009/10 Local Area Agreement 'stretch targets'

Forward Plan reference number (if applicable):

Report of: Sharon Kemp, Assistant Chief Executive, Policy, Performance, Partnerships and Communications

Wards(s) affected: All, with some specific focus on Bruce Grove, Northumberland Park, Noel Park, White Hart Lane and West Green

Report for: Non-key decision

**1. Purpose (That is, the decision required)**

1.1 To provide an end of year one outcome against the Local Area Agreement stretch targets including an analysis of direction of travel.

**2. Introduction by Cabinet Member (if necessary)**

2.1 [click here to type]

**3. Recommendations**

3.1 To review progress and actions in place to achieve the 13 stretch targets.

Report Authorised by:  Eve Pelekanos, Head of Policy and Performance

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#### **4. Chief Financial Officer Comments**

4.1 The Chief Financial Officer has been consulted on the contents of this report and notes the positive progress made on the 13 stretch targets. Members should note that final assessment and payment of the performance reward grant (PRG) will not take place until the end of the final year i.e. 2009/10. It should also be borne in mind that the actual sum paid depends on the level of stretch attained.

#### **5. Head of Legal Services Comments**

5.1 The Council and all its Member bodies must have regard to every relevant local improvement target under the Local Area Agreement when exercising the Council's functions.

#### **6. Local Government (Access to Information) Act 1985**

6.1 Service submissions of performance data to support progress against LAA stretch targets

#### **7. Strategic Implications**

7.1 The Local Area Agreement (LAA) facilitates the delivery of agreed improvement targets particularly those agreed as stretch targets. The stretch targets relate to priorities as set out in Haringey's Sustainable Community Strategy.

#### **8. Financial Implications**

8.1 There is just over £9 million of Performance Reward Grant (PRG) available to Haringey spread over the 13 'stretch' targets. Positive progress has been made over the year which indicates that a significant proportion of the funding will be received.

#### **9. Legal Implications**

9.1 There are no legal implications

#### **10. Equalities Implications**

10.1 The Local Area Agreement improvement targets will be of particular benefit to disadvantaged communities and population groups across the borough especially in those wards and super output areas that have higher levels of deprivation. An equalities impact assessment has been undertaken to ensure that there are no adverse impacts to any particular group and a number of the stretch targets are aimed at improvement in particular areas/ wards.

#### **11. Consultation**

11.1 The LAA is based upon the objectives and priorities contained within the Community Strategy which were developed through extensive involvement and consultation with resident, organisations and other stakeholders.

## 12. Background

- 12.1 Thirteen stretch targets were negotiated and agreed in Haringey's Local Area Agreement (LAA). They currently sit alongside around 50 mandatory indicators which measure outcomes in areas where we receive funding such as NRF and the Safer, Stronger Communities Fund.
- 12.2 This report presents progress as at the end of year one against the thirteen stretch targets. Targets have been presented under their relevant LAA block and detail both the interim year target as well as the overall three year target. The performance reward grant attached to each element of the targets is also shown.
- 12.3 A new LAA has been negotiated for the period 2008/09 -2010-11 and the stretch targets agreed as part of our previous agreement will form local targets in the new agreement until 2009/10 when the PRG will become payable . If need be additional years stretch can be agreed on these targets as part of the refresh to bring them in line with the new LAA agreement.

### 12.4. Healthier Communities and Older People

#### 12.4.1 Smoking cessation; increase in the number of quitters living in N17

The number of smoking quitters increased to 352 in the last quarter of year resulting in the stretch target being exceeded. Some of the activity being undertaken in this area is as follows:

- A stop smoking advisor was recruited in October 2007 and has undergone relevant training. An assessment of the number of community advisors who have received level one and two training within N17 area has been completed and active advisors have been contacted to ensure referral pathways are in place
- Level 2 primary care services have been targeted to areas of high prevalence, mainly N17 and this has yielded considerable quitters
- A comprehensive advertising and communications plan was developed and implemented from beginning of November 2007 through to the end of March 2008

#### 12.4.2 The percentage of adults participating in at least 30 minutes moderate intensity sport and active recreation (including recreational walking) on 3 or more days a week, as measured by the Active People Survey.

The first 500 survey (mid October to mid April) results have been received and no statistically significant change from the baseline year 2005/06 is shown, the full year results will be received in December 2008. Action planning is currently taking place and will be finalised in September 2008 on how to improve performance in this area.

### 12.4.3 Improve living conditions for vulnerable people ensuring that housing is made energy efficient, decent and safe.

#### (i) The tonnage of carbon not released into the atmosphere

The proxy indicators used to measure this indicator are households receiving decent homes and energy efficiency measures and during 2007/08 the number of homes which received energy efficiency measures (1196) exceeded the number achieved in the whole of 2006/07. This is also the case for the number of private sector non-decent homes made decent, 271 compared with 109 in 2006/07. However this does not measure the final outcome which is carbon emissions. Preliminary internal conversions (Energy Costs and Carbon savings calculation EEC 2008-2011) have shown that the annual average net savings for tonnes of carbon per 3 bedroom house is 28 tonnes; final figures will be available from the contractor in the coming weeks which will confirm whether we are on track. However if our conversions are indicative this target will be met as the result of the interventions.

In addition as part of this project 51 home safety checks and 119 handy person jobs were carried out by Age Concern.

#### (ii) Number of older people and vulnerable adults permanently admitted into residential and nursing care.

There has been positive improvement in this area with the number of older people admitted reducing from 156 in April 07 to 139 in March 08, this reduction also occurred in relation to adults with a reduction from 36 in April 07 to 21 in March 08. This exceeds both the year one targets of 155 and 35 respectively.

#### (iii) Number of accidental dwelling fires

The number of accidental fires showed improvement in the first quarter of the year, however performance declined in the last three quarters and the end of year figure was 253 which both missed the target and was higher than the 06/07 baseline of 248. The number of home fire safety visits carried out by Fire Brigade during 2007/08 was 878, exceeding the target 816.

For 2008/9 further analysis of the data we have collected will be carried out to try to determine the root causes of these fires and whether there are any interventions we can make to reduce the fire numbers in addition to those we are already taking. In addition we are taking a much more risk focused approach to our HFSV and will be targeting homes in areas where there are significant risk factors.

## 12.5 Children and Young People

### 12.5.1 Number of schools achieving 'healthy school' status

The number of schools achieving 'Healthy School Status' has improved significantly over the last year increasing from 13% in December 2006 to 66% or 51 schools in December 2007. This has exceeded the year one target by 6% and the number of schools by 4.

#### 12.5.2 Percentage of 19 year olds with level 2 qualifications

The out-turn for 05/06 academic year has been confirmed as 62%, whilst the 06/07 result has been confirmed as 66% showing the positive work with 14-19 year olds and exceeding the without stretch target for the third year of the agreement, the with stretch target is 68.5% by 2010. The 07/08 result is expected in the later part of 2008 which will confirm our year one result.

Good strategies are in place to raise participation and achievement through the development of a broader more personalised curriculum. Previous and sustained progress at the end of Key Stage 4 will translate into higher attainment at 19 in future years.

#### 12.5.3 Reducing the proportion of young people aged 16 to 18 not in education, employment or training (NEET)

As at March 2008 319 or 9.1% of Haringey's young people (in a cohort of 4,656 16-18 year olds) were not in education, employment or training (NEETs), continuing the improving trend and exceeding the 12.3% target for 2007/08. The November to January 3 month average on which performance versus target is measured is 10.4% and hit our NEET target for 2010 and our LAA stretch target for 2009. There has been a marked reduction in the percentage of NEETs compared with last March (13.2%) although current levels remain higher than comparator boroughs.

There has also been a sizeable reduction in the 'unknowns' which increased to 9.6% in March 08 (from 8.9% last month) but remains slightly below last March (9.7%). However the three month average November to March is 10.5% which is higher than the condition of not more than, "not known" 9.9% on the stretch target. This relates to 446 young people whose situation and status regarding employment, education or training is 'unknown' as at March '08 but the condition relating to "not knowns" will only be applied at the end of the period when the PRG would become payable so we still have 2 years to reduce the percentage.

### 12.6 Safer and Stronger Communities

#### 12.6.1 Reduction in personal robbery

In the year to date (April 07- March 08), Haringey has achieved a reduction from 1919 in 05/06 to 1356 in 07/08 in the number of personal robbery offences in

comparison with the same period last year. A number of initiatives in place have contributed to this reduction including, a London wide operation to tackle violence among young people whereby London boroughs proactively target known offenders and increase patrols to reassure local communities. Haringey also has a dedicated video identification suite, the team can provide a controlled identity parade within 24 hours of a robbery occurring, the Borough Intelligence Unit includes a dedicated robbery focus desk, responsible for ensuring an intelligence-led approach; providing data analysis and research relating to robbery locations, victims and suspects.

#### 12.6.2 Number of incidents of domestic violence which result in sanction detections

The number of sanction detections has improved significantly over 2007/08 from a baseline of 652 or 36.2% in 05/06 to 798 or 51.4% in March 2008. Key actions to deliver this target include additional counselling services for DV survivors, Athena days and additional help to take DV Witness statements where by the police utilise extra resources to arrest a large number of DV perpetrators, and funding additional people to take statements about DV cases.

Hearthstone Domestic Violence Advice Support Centre; In 2008 Hearthstone expands its physical capacity from the current shop front location into the floors. This will not only enable a more appropriate space for survivors and better office space but will allow partners to join us in creating a more holistic service as well as providing group work and therapeutic solutions on site. In November 2007 on White Ribbon Day the London Borough of Haringey won an award of distinction from the Mayor of London in recognition of our outstanding and innovative work to combat Domestic Violence.

#### 12.6.3 Reduction of repeat domestic violence victimisation incidents

Performance was positive in the first half of the year with the rolling year figure reducing to 211 in quarter two. However the number of repeat victimisations increased in the last half of the year meaning that the end of year figure was 240, lower than the baseline year of 244 but higher than the 191 year one target.

To reduce repeat victimisation in the coming year we are

- Setting up and applying for funding for a MARAC Multi Agency Risk Assessment Conference to meet bi monthly deal with complex DV cases
- Continuing to fund counselling services for DV survivors
- Publicising DV services
- Expanding Hearthstone DV support centre
- Advertising “DV is a crime hoardings” at local tube stations

#### 12.6.4 Reduction in litter and detritus in Noel Park, Northumberland Park and Bruce Grove wards

2007/08 results have shown positive improvement in these areas with the number of streets with unacceptable levels of litter and detritus decreasing from 42% to 24.4%. This exceeded the year one target for this indicator was 29%.

#### 12.6.5 Increase in the number of parks achieving Green Flag status

This year Haringey won eight Green Flags, making the council the joint leading Green Flag authority in London, with more green flag parkland within greater London than any other borough. Haringey is proposing 10 submissions for green flag parks in 08/09 and 12 in 09/10.

#### 12.6.6 The number of parks achieving Green Pennant status

Haringey has also retained two Green Pennant awards for community managed smaller open spaces. Haringey is proposing a further two green pennant sites per year over the next three years. Sites included in our major renewal and open space capital improvement programmes are: Chestnuts, Markfield, Lordship, Noel Park, Paignton, Belmont, Falkland and Fairfax and Woodside.

#### 12.6.7 The % of people who report that they are satisfied or fairly satisfied with local parks & green spaces

The baseline for this satisfaction indicator was the Local Government BVPI survey but this is only carried out once every three years. In order to track changes in perception we will monitor satisfaction levels through our quarterly Tracker Survey, annual Parks User Survey (Sept. /Oct.) and the Residents Survey (Nov./Dec.) against 2006/7 baselines of 59%, 6.8 and 57% respectively. The annual parks user survey for 07/08 showed an improvement to 70%. This is only indicative as the questions asked in these surveys and methodology are different to those used in BVPI survey used to establish baseline of 67% in 03/04, although the 06/07 result showed that this had improved to 72% in 06/07 which meets the third year target without stretch, the third year target with stretch is 77%.

The Better Places Partnership commissioned a parks cleansing project to ensure that the parks environment is cleaner, as this enhances residents perception of safety and also discourages anti-social behaviour and criminal activity. The project is focused on the east of the borough. Although litter is a problem all over the borough the problem currently appears to be greater in east of the borough parks. The project also increases staff presence in the parks sites, which is something that is top of all user survey improvements, and helps raise the profile of parks patrol and litter/dog fouling enforcement.

#### 12.6.8 Recycling – the percentage of household waste arising sent for recycling or composting as measured by BVPI 82a(i) and BVPI 82b(i)

25.5% of household waste was recycled or composted in 2007/08, a slight improvement from the 24.7% achieved in 2006/07 and exceeding our 25% target. Key actions undertaken to deliver this target included: rolling out additional commingled rounds in November/ December '07; introducing recycling on private estates in December '07; and generally improving participation rates across all existing schemes. A comprehensive recycling communications campaign was delivered during 2007/8 including editorials and advertorials in Haringey People, lamp post banners promoting the Reuse & Recycling Centres, new updated service leaflets and posters, and a waste reduction poster campaign.

An estates recycling service is being provided to 5,600 households on Homes for Haringey estates in Tottenham and Northumberland Park, allowing residents to recycle a wide range of materials conveniently, either from the doorstep or at near-entry banks directly outside blocks.

The borough-wide expansion of Mixed Recycling Service was extended across Haringey during 2007/08, with 5,000 more kerbside properties benefiting from the service with the introduction of Round 7 in November 2007. A further two more rounds are planned for roll-out in June 2008. This service enables residents to recycle a greater range of materials every week, including plastic bottles, cardboard, food waste and garden waste.

## 12.7 Economic Development

### 12.7.1 Number of people from the 12 worst wards helped into sustained work

During 2007/08: 88 long-term (6 months+) JSA claimants and lone parents have been supported into sustained employment through the Haringey Guarantee (44 JSA claimants and 44 lone parents), surpassing the 2007/08 combined target. The following planned activity is in place to ensure that future targets are met:

- Service Level Agreements for Haringey Guarantee contacts agreed with partners/providers to focus on the stretch targets including workless residents of the 12 “worst wards” and long-term JSA claimants and lone parents.
- The provision commissioned focussed on the barriers to sustainable employment identified in the Haringey Guarantee pilot.

### 12.7.2 Number of people on Incapacity Benefit for more than 6 months helped into sustainable employment

During 2007/08, 9 long-term IB claimants have been supported into sustained work through the Haringey Guarantee. While this performance is disappointing against the 2007/08 target of 45 it should be noted that overcoming the long-term and complex barriers to work that IB claimants face is challenging. Indeed, other London borough are facing similar challenges with their respective LAA stretch targets and Islington, who are approaching the end of year 2 of their LAA, are yet to record any sustained IB job outputs.



Below is an outline of the planned activity to turn around performance in respect of this stretch target:

- Service Level Agreements for Haringey Guarantee contracts agreed with partners/providers to focus on the stretch targets including workless residents of the 12 “worst wards” and long-term JSA claimants and lone parents.
- Partnership agreed with the Haringey PCT to deliver the service within GP surgeries and co-ordinate Condition Management Programmes with the worklessness agenda.
- LDA Area programme funding awarded for the ULV Area with Haringey Council as the accountable body. The programme will be aligned with the Haringey Guarantee delivery and priorities.
- Families into Work programme to focus on workless families in the Northumberland Park ward.

### 13. Use of Appendices / Tables / Photographs

#### 13.1 Appendix i performance scorecard